

Warranty

Pioneer Industries, Inc. warrants its product to the original consumer purchaser to be free from defects in material and workmanship for as long as the consumer purchaser owns it. Dated proof of purchase must accompany all warranty claims. PVD finishes carry a lifetime warranty in residential service. This warranty applies only to Pioneer faucets sold after 1/1/2006.

Pioneer Industries, Inc. will replace, free of charge, to the original consumer purchaser, any and all parts that prove defective under normal installation, use, and service. This warranty does not cover damage or defects due to normal wear and tear, misuse, abuse, accident, or improper installation. Replacement parts can be obtained from your local dealer or directly from Pioneer Industries. **Pioneer Industries, Inc.** recommends using a certified plumber for all faucet installation and repair.

This warranty is limited to replacement of defective parts only. Incidental and consequential damages, labor charges, repair, or replacement costs are expressly excluded. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights, as you may have other rights of which vary from state to state. Installation or maintenance and cleaning must be in compliance with instructions furnished with every Pioneer product. If you find a problem with your product, please immediately contact your nearest Pioneer Industries, Inc. dealer or sales representative.

*10 year limited warranty on commercial and multi-family projects. Effective for products sold after 1/1/2013.

If you have any questions in regards to your warranty, please contact one of our representatives at:

Pioneer Industries, Inc.

(800) 338-9468